

**From:** Stephen Knight – Homestead Air Reserve Base  
**Sent:** Wednesday, September 23, 2009 4:14 PM  
**To:** rickcase@rickcase.com  
**Subject:** GREAT JOB!!

Hi Rick & Rita hope all is well with you both, last month on the 21st I was at your Hyundai dealership in Davie and purchased a 2009 Hyundai Santa Fe GLS and after I my purchase on Saturday I had my friend Lt April Baum whom is a Air Force Flight Nurse at MacDill AFB in Tampa she also purchased the same vehicle as well on Sunday the 22nd.

With that all said I just want to thank you and your wife Rita for having an outstanding and well managed dealership. My sales representative Bob Bryant was extremely helpful and courteous; EXCELLENTJOB!! He held up great through all the pain. Your General Mgr David Smith is OUTSTANDING!! And Eric your new car sales manager was extremely helpful as well.

After the sale I had to come back to the parts dept for accessories for both vehicles and I met your Fixed Operations Rep Jim Naskrent. He was extremely courteous EXCELLENT!! His parts rep Vic was very courteous and helpful. Your management team is very pro military and extended their appreciation several times for what we do for our country and we at Homestead ARB are very appreciative of that as we just returned from OPERATION IRAQI FREEDOM this past June 2009.

Respectfully

Steve  
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